



Anacortes/Sidney ferry service canceled Wednesday, Aug. 30, for repairs to *Hyak*

This week crews on the *Hyak*, which is currently assigned to the San Juan Islands route, discovered oil and water mixing in one of its generators. While the situation is not an immediate threat to vessel operations, if not addressed soon, it could lead to more extensive damage.

In order to maintain domestic service on a four-boat schedule on the San Juan Island routes, all service to and from Sidney, British Columbia, will be canceled, along with one round trip sailing between Anacortes and Lopez Island. If repairs are completed in one day, the *Hyak* will return to service Thursday, Aug. 31, returning five-boat service to the San Juan Island routes. If repairs take longer than one day, another vessel will be brought in to restore five-boat service to the San Juan Island routes.

Thank you for your patience as we address this issue.

The following sailings on Wednesday, Aug. 30, are canceled:

- 6:15 a.m. Anacortes to Lopez Island
- 7:15 a.m. Lopez Island to Anacortes
- 8:25 a.m. Anacortes to Sidney/9:45 a.m. Friday Harbor to Sidney
- Noon Sidney to Anacortes
- 2:50 p.m. Anacortes to Sidney
- 5:55 p.m. Sidney to Anacortes

August 25, 2017

Modified *Kaleetan* schedule begins Saturday, Aug. 26

The *Kaleetan* will sail on a modified schedule beginning Saturday, Aug. 26, due to a maintenance issue with one of the boat's propulsion generators. Without a relief vessel that can fill in for the *Kaleetan*, we will continue operating the boat at a reduced speed to avoid taking it out of service.

The modified schedule takes into account the extra sailing time and reflects when the *Kaleetan* will actually depart, giving customers more clarity and predictability. The modified schedule cancels the following departures: 12:20 p.m. from Bremerton and 1:30 p.m. from Seattle.

Port Townsend/Coupeville service disruptions

The Port Townsend/Coupeville route continues to operate on a one-boat schedule.

We appreciate your continued patience while we work to restore regular

Solar sailing on the *Chimacum*

On Monday, aboard the 10:00 a.m. sailing from Seattle to Bremerton, hundreds of passengers joined us to view the eclipse. It was great to see so many of our passengers interacting and enjoying the event in neighborly spirit, especially when it came to sharing glasses! The day began with fog on the Puget Sound, but everyone managed to get a lovely, unobstructed view of the eclipse and the city of Seattle during the voyage.



service for the upcoming holiday weekend.

45 years with WSF

This week, I had the opportunity to present Ben Davis with an award for his 45 years of service with WSF. Ben currently works as a Staff Chief engineer on the *Tacoma*, serving the Seattle/Bainbridge route. Congratulations, Ben!



Customer kudos

"It is a pleasure for us to take time to express our thanks to the Washington State Ferries, especially Bill [a WSF Ticket seller]... We experience incomparable customer service every time from Bill. He has always been cheerful and pleasant. Recently with only one ferry running we have been concerned regarding our return reservation from Coupeville...Bill provided clear information regarding our return reservation while reminding us that many others had reservations cancelled and we should arrive as early as possible."

- Port Townsend/Coupeville



Amy Scarton
Assistant Secretary, WSDOT/Ferries Division

customer



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